



# Free High-Speed Internet Services Available Amid Coronavirus

The [FCC has issued an agreement](#) stating that providers will **waive late fees, not cut off service** for lack of payment, and **open public hot-spots**.

*The below providers are following this agreement, and in addition are offering the following:*

**Comcast/Xfinity** is providing its current customers with unlimited data for 60 days and increased the internet speed of those with plans at home. New subscribers to their \$9.95/month internet plan will receive 2 months free.

**Charter**, a Spectrum company, is offering 60 days of free access to broadband and wi-fi internet to new customers with K-12 and/or College students in their home.

**AT&T** is offering unlimited data to existing customers, and \$10/month plans to low income families.

**Verizon** provided as an additional 15 GB free of high-speed data to current wireless customers automatically applied to plans between March 25 to April 30.

**Optimum** will provide broadband service for free to qualifying homes for 60 days starting Monday, March 16.

**Sprint** is providing 60 days unlimited data to existing customers, which started on March 18, and on March 17 allowed all handsets to enable hotspots for 60 days at no extra charge.

**T-Mobile** provided free unlimited data to all of its customers for 60 days starts March 17 as well as 20 GB of mobile hotspot data.

*For all up to date offers, please contact your provider or visit their official website.*

## What is a Hotspot?

A hotspot is basically a Wi-Fi router. Public hotspots are available throughout cities at businesses, train stations, etc. These have all been turned on for usage during this time, but be mindful that they are unsecured and you should be less than 65 feet from one for optimal access.

If available free of charge with your cell phone and provider, you can turn your phone into a mobile hotspot and connect your laptop/tablet/etc to it to get internet connection.

It is very important that you have an unlimited data plan while turning your phone into a mobile hotspot, as doing so uses up a lot of data and you could be responsible for extra charges if not on the right plan.

For additional information or assistance, please contact the Center for Online Learning at [col@hccc.edu](mailto:col@hccc.edu) or the HCCC Help Desk at [itshelp@hccc.edu](mailto:itshelp@hccc.edu).