Information Technology Services

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Webex Security

Similar to a physical open access meeting space, it is possible to have a person disrupt an event meant to bring people together. A rogue participant could potentially interrupt your Webex meeting by joining uninvited, harassing other participants, or sharing unsolicited content in what is called a Conference Bomb attack (Zoom Bombing). Your role as the host means you have a responsibility to protect your meeting participants from such disruptions.

What to do when you are being Conference Bombed

Hosts should know how to resolve an attack correctly. After the first instance of a Conference Bomb attack, the meeting host should:

EXPEL THE USER

1. Open the Participants panel and right-click a participant's name.
2. Several options will appear, including Mute, Stop Video, and Expel. Click **Expel** to kick them out of the meeting. You can also click Expel under the Participants menu in the top menu bar.
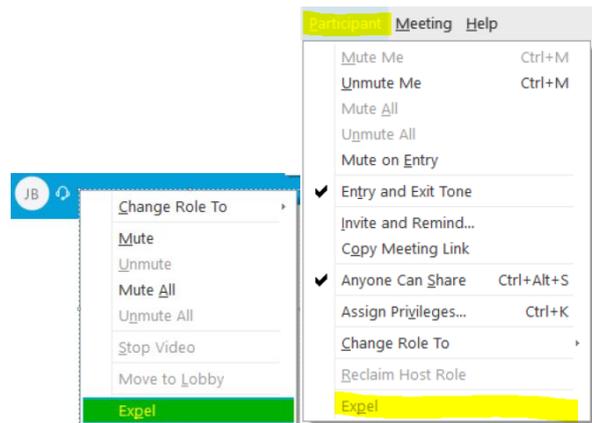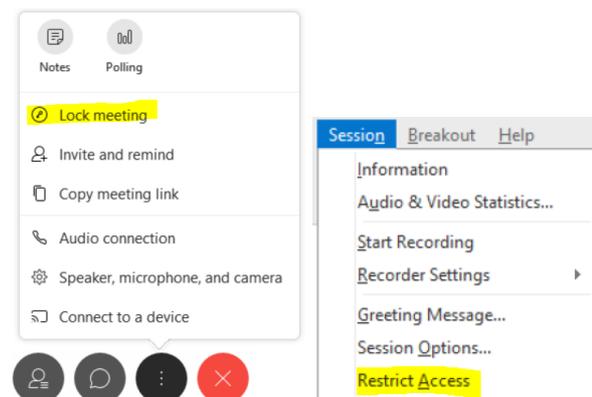

LOCK THE CONFERENCE

For Meetings and Events:

1. In the meeting controls click the ellipsis
2. Click **Lock Meeting / Lock Event**.

For Training sessions:
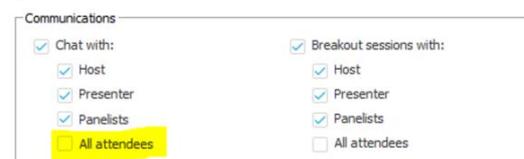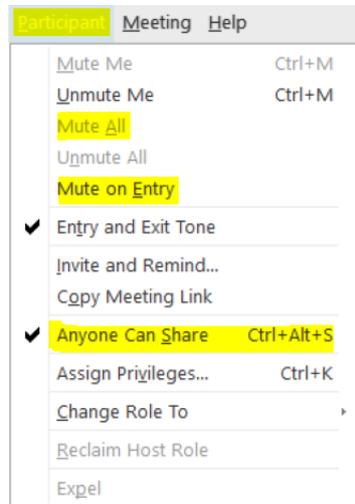1. Click on the **Session** menu on the top menu bar
2. Click **Restrict Access**

RESTRICT PARTICIPANT PRIVILEGES

1. In the **Participant** menu on the top menu bar
   - deselect **Anyone can share**
   - select **Mute all** and **Mute on Entry.**

2. In **Participant** menu > **Assign Privileges**, deselect the options that allow participants to
   - Chat with **Other Participants / All Attendees**
   - **Share Documents****
   - **Send Video***
   - **Control shared applications remotely**

   *Send Video is only available in Training. **Share document is only available in Training and Meetings.

3. Click on the **View** menu on the top menu bar and deselect **Show participant video**
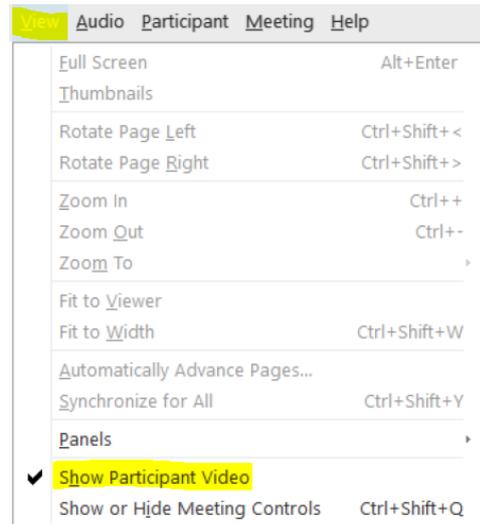
You can then resume hosting your meeting, being cautious of further suspicious activity.

FURTHER ASSISTANCE

For further information or assistance, please contact ITS at itshelp@hccc.edu