



Information Technology Services

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Troubleshooting SmartBoard – Mac

Sound Troubleshooting

Turn on the SmartBoard and make sure the volume dial has a **green light** next to it, then follow the steps below:

STEP 1:



Click the **Apple Icon** on the mac menu bar on the left corner of the monitor screen.

STEP 2:



Look for and click, **System Preferences**.

STEP 3:



Select **Sound** and **Output Option**.

STEP 4:



Make sure all sound types are under **USB**.